

Job Description

Job Title	Heating Surveyor
Department	Services
Location	Field-based throughout Scotland
Reporting to	Contracts Manager
Line Manager to	N/A
Key Relationships	Services Operations Manager, Contracts Manager, Project Manager, Project Administrator, Supervisors, Engineers

The information given below is intended to provide an understanding and appreciation of the workload of the job and its role within Everwarm. The job description outlines the main purposes in general terms only and is not intended to be prescriptive.

You may be required to carry out other duties in order to commensurate with the post. This will not change the character or purpose of the post but will be necessary to maintain high standards of business practice.

This job description, through Business reasons, may be altered from time to time to meet the changing needs of the Company.

Overview of role:

We are looking for qualified Heating Surveyors to survey private and rented domestic properties for full heating systems (Gas, Air Source and Electrical), replacement boilers, solar PV and solar thermal

Key Responsibilities:

The aspect of the job is visiting customer properties to carry out full technical surveys for the most suitable products and completing all the necessary documentation for our client's requirement. The role also includes generating drawings of floor plans, calculating heat loss for properties, selecting, and agreeing radiator and component locations and completing and submitting survey paperwork to our administration team in given timescales.

You will be required to liaise with clients when working in their properties and are expected to conduct yourself in accordance with the Everwarm Code of Conduct.

Qualifications:

- ⌘ Gas Safe / Gas Engineering Qualifications (ACS qualifications) - essential
- ⌘ Renewable qualifications – desirable
- ⌘ Unvented Hot Water qualifications – desirable
- ⌘ Oil qualifications - desirable

Skills, Knowledge, Experience:

- ⌘ Previous experience in a similar role
- ⌘ Renewables product experience
- ⌘ Customer service / sales experience
- ⌘ IT skills
- ⌘ Flexibility around working hours

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Additional Requirements:

- Disclosure Check/DBS
- Full UK Driving Licence

What We Offer

- Competitive Salary
- Employer contributed pension scheme
- Employee Assistance Programme with 24 hours telephone and online access and 6 counselling sessions.
- Company van and fuel card for business use.
- 29 days annual leave (Inc. statutory bank holidays and Christmas and New Year Closure!)
- Generous sick pay
- Get rewarded for innovation! Maybe you are the next James Dyson? Our Innovation Station rewards employees and their ideas that help continuous improvement across the business.
- Enhanced Maternity and Paternity Leave as part of our family-friendly benefits.
- A Flexible Benefits Scheme (including buy and sell holidays, bike to work scheme, and Healthshield care plan).
- Access to working group representatives including our ERC, Gender & Equality, and Ethnicity & Diversity for your voice to be heard and help us keep that personal touch.
- The opportunity to join our Sharesave Scheme to become a shareholder in the Sureserve Group and start saving today!
- Sureserve Group Academy programme that acknowledges the success of our trainees and apprentices
- Sureserve Group Legends scheme, with a reward for the ultimate legend!
- Employee engagement events to bring together colleagues and families e.g., Everwarm Family Fun Day, Summer BBQ, Christmas Night out!