

# Job Description

<b>Job Title</b>	Heating Engineer
<b>Department</b>	Services
<b>Location</b>	Field-based throughout Scotland, travel as business needs require.
<b>Reporting to</b>	Contracts Manager
<b>Line Manager to</b>	N/A
<b>Key Relationships</b>	Contracts Supervisor, Contracts Manager, Services Administration Department, customers, clients, HR, H&S, all Services trades.

*The information given below is intended to provide an understanding and appreciation of the workload of the job and its role within Everwarm. The job description outlines the main purposes in general terms only and is not intended to be prescriptive.*

*You may be required to carry out other duties in order to commensurate with the post. This will not change the character or purpose of the post but will be necessary to maintain high standards of business practice.*

*This job description, through Business reasons, may be altered from time to time to meet the changing needs of the Company.*

## Overview of the Role

The Heating Engineer is responsible for installing, repairing and maintaining pipes, fixtures and other heating and water distribution and waste water disposal in residential, commercial and industrial buildings. A key aspect of the role is working in teams and shared responsibility for job completion to the expected standards, and also mentoring Apprentice Heating Engineers.

## Main Role and Responsibilities:

- Review building plans and specifications to determine the layout for plumbing and heating systems
- Select the type and size of pipe required
- Locate and mark positions for connections and fixtures
- Install supports and hangers for pipe, fixtures and equipment
- Assemble and install valves and fittings
- Install, repair and maintain water treatment equipment, piping and controls
- Install, repair and maintain heating systems
- Install, repair and maintain plumbing fixtures, appliances and trim
- Test pipe systems and fixtures for leaks
- Ensure all requirements as specified by the manufacturer of systems and fixtures are met

## Qualifications

### Essential:

- Recognised trade qualification such as City & Guilds, SVQ level 3 or equivalent.
- ACS Gas certification
- Gas Safe Registered

### Desirable:

- Oil qualified installer
- CPG qualification
- Air Source Heat Pump qualification
- Solar Thermal Qualification

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## Skills and Knowledge:

- Relevant building codes, legislation, regulations, policies and procedures installation and maintenance
- Effective written communications skills
- Time management skills
- Ability to work cooperatively with other trades
- Team building skills
- Analytical and problem-solving skills
- Effective verbal, presentation and listening communications skills
- Ability to understand, organize and analyze information received to identify your response
- Ability to assess situations and determine the objectives with a clear concise well-organised reply
- To be able to eliminate or reduce causes to any root problems
- Must be confident to work alone
- Have a full UK driving license
- Well-presented and proactive
- Able to get on well with others and be a team player
- Sufficiently mobile and flexible towards hours and place of work
- Clear focus of quality of service

## Experience:

- Trained to work on Domestic gas fire (and other fuel types), central heating systems.
- Providing routine correspondences both written and orally.
- Previous experience in a fast-paced environment, working under pressure.
- Ability to adapt quickly to changing priorities.
- Experience in working within a team, team environment.
- Used to self-managing, prioritising workloads and ensuring tasks are completed on time

## Additional Requirements:

- Disclosure Check
- Full Clean Driving License

## What We Offer

- Competitive Salary
- Employer contributed pension scheme
- Employee Assistance Programme with 24 hours telephone and online access
- Company van and fuel card (for business purposes)
- 29 days annual leave (Inc. statutory bank holidays and Christmas and New Year Closure!)
- Sureserve Group Academy programme that acknowledges the success of our trainees and apprentices
- Sureserve Group Legends scheme, with a reward for the ultimate legend!
- Employee engagement events to bring together colleagues and families e.g. Everwarm Family Fun Day, Summer BBQ, Christmas Night out!
- Access to Flexible Benefits Scheme (including buy holidays, discount to retailers, bike to work scheme, Healthshield care plan, and many more).
- Work for PLC Company with option to join share save scheme.