

# Job Description

Job Title	Plumbing and Heating Engineer
Department	EWI
Location	Field-based throughout Scotland.
Reporting to	Area Manager
Line Manager to	N/A
Key Relationships	SWI Operations Manager, Area Managers, Site Managers, Assistant Site Managers, TLO's, Clients, Customers, colleagues and Administration Team.

*The information given below is intended to provide an understanding and appreciation of the workload of the job and its role within Everwarm. The job description outlines the main purposes in general terms only and is not intended to be prescriptive.*

*You may be required to carry out other duties in order to commensurate with the post. This will not change the character or purpose of the post but will be necessary to maintain high standards of business practice.*

*This job description, through Business reasons, may be altered from time to time to meet the changing needs of the Company.*

## Overview of role

The Plumbing and Heating Engineer is responsible for installing, repairing and maintaining Gas Heating system, alongside installing, repairing and maintaining pipes, fixtures and other heating and water distribution and waste water disposal in residential, commercial and industrial buildings.

## Main Duties and Responsibilities

The work of a Plumbing and Heating Engineer is varied and can include the following:

- Carry out all stage of relevant gas/heating checks, from 1st (pre-installation); 2nd (flue extension); and 3rd (final completion).
- Review building plans and specifications to determine the layout for plumbing and heating systems
- Select the type and size of pipe required
- Locate and mark positions for connections and fixtures
- Install supports and hangers for pipe, fixtures and equipment
- Assemble and install valves and fittings
- Install, repair and maintain water treatment equipment, piping and controls
- Install, repair and maintain heating systems
- Install, repair and maintain plumbing fixtures, appliances and trim
- Install, repair and maintain gutters, downpipes, soil stacks and soil vent pipes.
- Test pipe systems and fixtures for leaks
- Ensure all requirements as specified by the manufacturer of systems and fixtures are met
- Install Medically adapted bathrooms such as wet floor and level access showers
- Working on Kitchen and bathroom replacement programs and working as part of a small organised team.
- To complete all required documentation accurately, on a regular basis and to specified deadlines
- To work as a team member alongside other trades, colleagues, partners and members of the public
- To ensure full compliance with all health and safety procedures and requirements of statutory legislation
- Demonstrate and promote excellent standards of customer care

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## The Individual

### Skills and Abilities

- Water distribution and waste water disposal in residential, commercial and industrial buildings
- Relevant building codes, legislation, regulations, policies and procedures installation and maintenance
- Effective written communications skills
- Time management skills
- Ability to work cooperatively with other trades
- Team building skills
- Analytical and problem-solving skills
- Effective verbal, presentation and listening communications skills
- Ability to understand, organise and analyse information received to identify your response
- Ability to assess situations and determine the objectives with a clear concise well-organised reply
- To be able to eliminate or reduce causes to any root problems
- Must be comfortable working alone
- Have a full UK driving license
- Well-presented and proactive
- Able to get on well with others and be a team player
- Sufficiently mobile and flexible towards hours and place of work
- Clear focus of quality of service

### Experience

- Providing routine correspondences both written and orally.
- Previous experience in a fast-paced environment, working under pressure.
- Ability to adapt quickly to changing priorities.
- Experience in working within a team, team environment.
- Used to self-managing, prioritising workloads and ensuring tasks are completed on time.

### Qualifications

- Recognised trade qualification such as City & Guilds, SVQ level 3 or equivalent.
- Possess Gas ACS qualifications; CCN1, CENWAT, CKR1, HTR1, CPA1, Water Byelaws 2014
- CSCS Skill Card

### Additional Requirements:

- Disclosure Check
- Full Clean Driving License

### What We Offer

- Competitive Salary
- Employer contributed pension scheme
- Employee Assistance Programme with 24 hours telephone and online access
- Company van and fuel card for business use
- 29 days annual leave (Inc. statutory bank holidays and Christmas and New Year Closure!)
- Sureserve Group Academy programme that acknowledges the success of our trainees and apprentices
- Sureserve Group Legends scheme, with a reward for the ultimate legend!
- Employee engagement events to bring together colleagues and families e.g. Everwarm Family Fun Day, Summer BBQ, Christmas Night out!
- Access to Flexible Benefits Scheme (including buy/sell holidays, discount to retailers, bike to work scheme, Healthshield care plan, and many more).
- Work for PLC Company with option to join share save scheme.